DOCKET NO.: _	MS160277.1
	In the United States Patent and Trademark Office
In re patent appli	cation of
Applicant: Serial No.: Filed: For: Art Unit: Examiner:	Erin M. Bourke-Dunphy, et al. 09/726,000 November 29, 2000 METHOD AND SOFTWARE TOOLS FOR INTELLIGENT SERVICE PACK INSTALLATION 2183 Unknown INFORMATION DISCLOSURE STATEMENT
	INFORMATION DISCLOSURE STATES
Assistant Comm Washington, D.	nissioner for Patents C. 2023 I
publications and pending application reli-	t to 37 C.F.R. 1.97 and 1.98, and in compliance with 37 C.F.R. 1.56, the Office's attention is directed to the patents, d other information listed on the attached PTO-1449. A copy of each listed document is enclosed except for: (a) ations or (b) those previously cited or submitted to the Office in the following application(s) upon which this es for an earlier filing date under 35 U.S.C. 120:
Serial No.: Filing Date	· · · · · · · · · · · · · · · · · · ·
believe(s) the reserve(s) the r	document, publication or other information for which a date is not given on the attached PTO-1449, Applicant(s) same may qualify as "prior" art to this application and should be treated accordingly, although Applicant(s) right to contest the prior art status of any document, publication or information, should issue arise.
	ing each listed document that is not in the English language, an English-language translation accompanies this indicated on the attached PTO-1449 or a concise explanation of the relevance of the document is set forth in the lament(s):
(a)	Copy of each English language version of a search report indicating the degree of relevance found by the foreign office of each document being submitted from the search report.
(b)	LUC reside Explanation of Relevance of Non-English Language Documents".
. 3. Pursua	ant to 37 C.F.R. 1.97(b) this Statement is being filed (one must be checked):
(a)	Within 3 months of the filing date or date of entry into the National Stage.
(b) <u>.X</u>	the factor of the mailing of the merits. If this Statement is not filed before the mailing

and action or a notice of
(c) After the period set forth in 37 C.F.R. 1.97(b) but before the mailing date of either a final action or a notice of allowance.
(1) The required certification is given below, or
(1) Fine required extra (2) Enclosed is a check covering the fee set forth in 37 C.F.R. 1.17(p) for consideration of this Statement, or
Charge the fee set forth in 37 C.F.R. 1.17(p) to Deposit Account No. 50-1063.
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(1) Enclosed is a check covering the fee set forth in 37 C.F.R. 1.17(i)(1), or
(2) Charge the fee set forth in 37 C.F.R. 1.17(i)(1) to Deposit Account No. 50-1063.
4. Certification (if applicable)
(a) The undersigned hereby certifies that each item of information contained in this Statement was cited in a communication from a foreign patent office in a counterpart foreign application not more than 3 months prior to the filing of this Statement.
The undersigned hereby certifies that no item of information contained in this Statement was cited in a communication from a foreign patent office in a counterpart foreign application or, to the undersigned's knowledge after making reasonable inquiry, was known to any individual designated in 37 C.F.R. 1.56(c) more than 3 months prior to the filing of this Statement.
<ol> <li>The Commissioner is hereby authorized to charge any additional fees or credit any overpayment to Deposit Account No. 50-1063.</li> </ol>
Respectfully Submitted,
AMIN & TUROCY, LLP
By Richard Reg. No. 43,672
24 <sup>TH</sup> Floor, National City Center 1900 East 9 <sup>th</sup> Street Cleveland, Ohio 44114 (216) 696-8730
I hereby certify that this correspondence (along with any paper referenced as being attached or enclosed) is being deposited on the below date with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Assistant Commissioner for Patents, Washington, D.C. 20231.  Date:
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Applicant(s) <u>Erin M. Bourke-Dunph</u> Serial No. <u>09/726,000</u> Title <u>METHOD AND SOFT</u> Mailed <u>03/06/01</u> Due Date	WARE TOOLS FOR INTI	ELLIGENT SERVICE
□ Patent Application (□ New □ CO □ Transmittal/Request □ Pages of Specification Sheets of Drawings □ Formal □ Informal Pages of Abstract □ Express Mail Certificate □ Amendment/Response □ Transmittal □ Ext. of Time	<ul> <li>□ Assgn. &amp; Cover Sheet</li> <li>□ Small Entity Statement</li> <li>☑ IDS/1449/Refs.</li> <li>□ Priority Documents</li> <li>□ Check \$</li> </ul>	Main. Fee Transmitts P E Community P E Commu
Trademark/Service App. Specimens St. of Use Other:	REC	6 2001

Form PTO-1449 (Modified)

## LIST OF PATENTS AND PUBLICATIONS FOR APPLICANT'S

INFORMATION DISCLOSURE STATEMENT

(Use several sheets if necessary)

Atty Docket No.
MS160277.1

Serial No.: 09/726,000

Applicant: Erin M. Bourke-Dunphy, et al.

Filing Date: 11/29/00

Group: 2183

## REFERENCE DESIGNATION U.S. PATENT DOCUMENTS

Examiner Initial		Doci	ıment	Num	ber				Date	Name	Class	Subclass	Filing Date if Appropriate
	AA	5	7	5	8	1	5	4	05/26/98	Qureshi			
	AB												

## FOREIGN PATENT DOCUMENTS

Examiner Initial		Docu	ıment	: Num	ber		 Date	Country	Class	Subclass	Trans Yes	ation No
	ΛC											

## OTHER ART(Including Author, Title, Date, Pertinent Pages, etc.)

AD		Loshin, P.; "Netscape's Enterprising Server	Upgrade", <u>BYTE (International Edition)</u> , vol. 22, no. 5, May 1997, p.
AE		Harrington, A.; "State of the Art (Windows 2	2000]", <u>CA Magazine</u> , May 2000, p. 44-45.
AF		Hapgood, F.; "Windows of Opportunity [We 121, 122, 124, 126, 128.	b Site Tools]", Inc., vol. 12, no. 17, December 1999, p. 114, 116, 118,
AG	;	Kozel, K.; "Corel's Click & Create: It's All 96.	in the Game", Emedia Professional, vol. 10, no. 1, January 1997, p. 92-
АН	1	Tezuka, S., et al.; "PC-LAN Construction Su Society of Japan, vol. 37, no. 2, February 199	apport Tool: Easy Installer", Transactions of the Information Processing 96, p. 300-311.
Al			
EXAMINER			DATE CONSIDERED

EXAMINER: Initial if reference considered, whether or not citation is in confirmance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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